



WELCOME! "HOW-TO" GUIDE FOR ONLINE PREPAYMENT.

Thank you for choosing to dine at South Sailor. It's an absolute pleasure to reopen our doors, even if it means we have to do things a bit differently! A big THANK YOU to our community and our incredible staff who have continued to support us during these exceptional times.

To ensure we make your South Sailor experience the absolute best, whilst complying with NSW Health Regulations, we have the following conditions in place for your safety. Feel free to share this with your guests so they know what to expect.

WHAT WE'RE DOING

- Fewer tables, all spaced 1.5 metres apart.
- Tables can seat a maximum of 10 patrons.
- Sanitise Sanitise Sanitise. Sanitation stations available to all patrons. All surfaces & tables thoroughly sanitised after each visit.
- Space, we are adhering to the restrictions of 1 guest per 4sqm.
- Prepaid Set Menus only. Until we are able to operate at an increased capacity, it is with regret (and more than a few tears) that we are NOT able to offer our regular dine in menu. However we hope you love our new set-menus as much as we do!

CONDITIONS OF ENTRY

- Contact details need to be provided either when you pay online or via our QR code on arrival. This needs to be repeated each and every time you dine at the venue.
- All guests will be temp checked.

HOW YOU CAN HELP

- Pay online 48 hours prior to your reservation.
- Show up! We get that plans change, so if you can please give us 72 hours notice of cancellation we would really really appreciate it.
- Go cashless, we're only accepting card payments.
- Speak up, if you see something wrong, please let us know.
- Take care & be kind, be kind and understanding to our staff who are doing their best.
- Oh and if you feel unwell, please visit us another time!

Please note: regulations are changing daily. Please be assured that any new restrictions will be actioned with immediate effect.

ALL INCLUSIVE DINING PAYMENT GUIDE

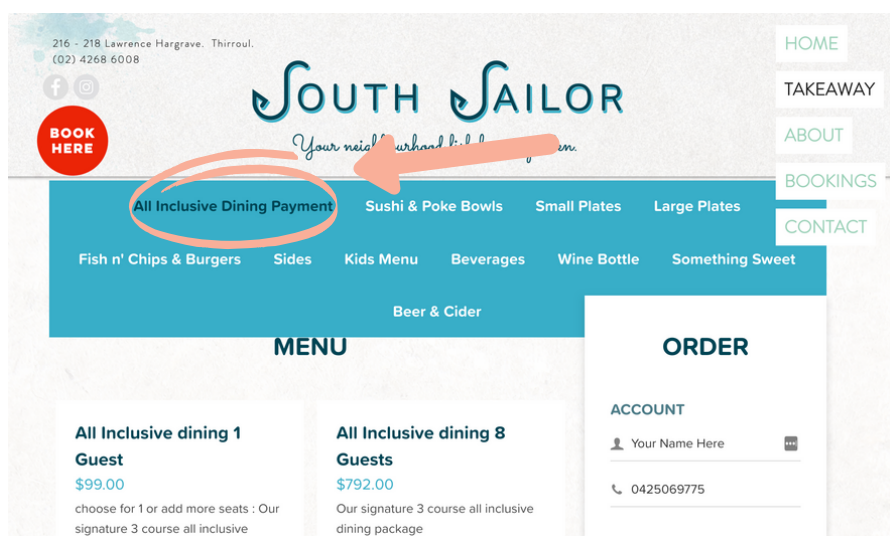


HOW-TO PAY ON A MAC OR PC

Step 1. Head to www.southsailor.com.au and click the "Takeaway" link. You'll be redirected to our takeaway page.

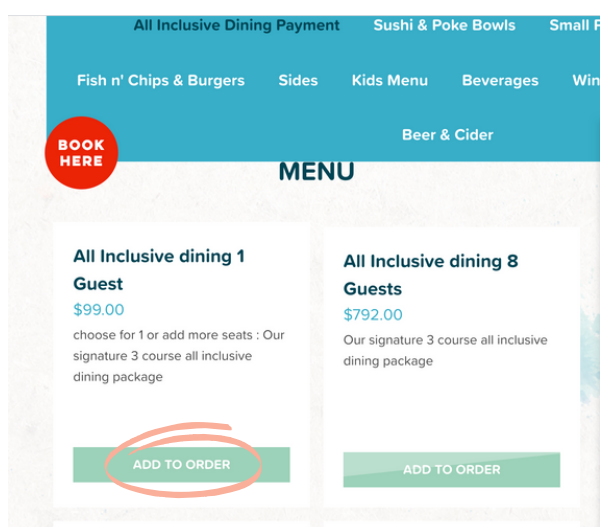


Step 2. Once here, select the "All Inclusive Dining Payment" option from the top menu.

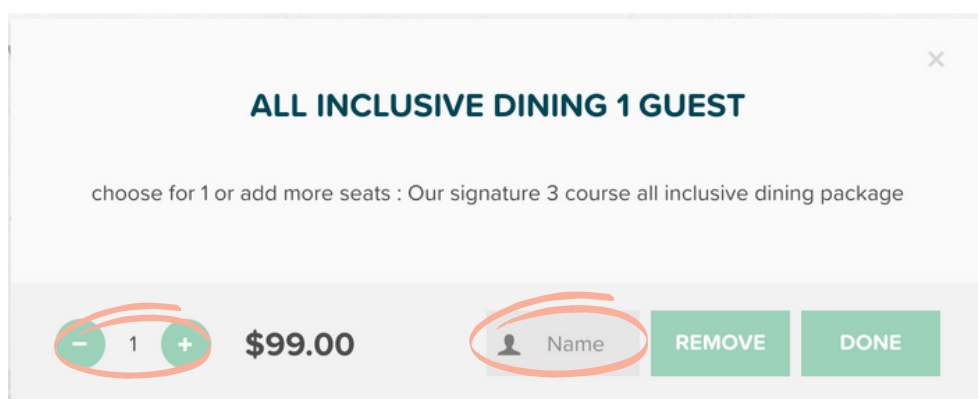




Step 3. Select your dining package from the options and “Add to Order”



Step 4. Once the item is added to your cart, you can then Customise your order. Here you can choose to pay for additional guests / the whole group. You can also enter the name of the person who has made the reservation to help us match up your payment.





Step 5. Log in / Signup. Once you've added all your items, you can then either log-in (if you've had takeaway from us previously) or create an account. It's really simple to do!

A screenshot of a mobile app's login/signup screen. The 'LOG IN/SIGN UP' button is circled in orange. Below it are three input fields: 'Email address' with an envelope icon, 'Full name' with a person icon, and 'Phone' with a phone icon. Further down is a location selector showing 'South Sailor' with a location pin icon. Below that, the 'PICK UP TIME' button is circled in orange. Underneath are two dropdown menus for time and date, showing 'Tomorr...' and '5:05pm' for time, and 'Tue, 28th Jul' and 'about a day' for date. At the bottom, an 'ORDER' section shows '1 x All Inclusive dining 1 Guest' for '\$99.00' with a close icon.

Step 6. Pick up time. Please enter in the time and date of your reservation.

Step 7. Whoop whoop - you've made it! Please enter your payment details. Once you've paid you'll receive a confirmation email and tax invoice.

A screenshot of a mobile app's payment screen titled 'PICK UP ORDER'. It shows order details for 'For Your Name Here (0425069775)' with an expected pickup time of '5:05pm Tuesday, 28th July (about a day)'. The order list shows '1 x All Inclusive dining 1 Guest' for '\$99.00' and a 'Total (AUD) incl. \$9.00 GST' of '\$99.00'. Below is a 'PAYMENT' section with 'Credit or Debit Card details'. It includes fields for 'Card number' and 'MM / YY CVC', and a 'Cardholder's name' field. At the bottom, it shows 'South Sailor GST 25166708872' and logos for VISA, Mastercard, and American Express.

Got stuck? If you've got any questions or are unsure about any of the stages please don't hesitate to call us: Graham 0423 504 839.

Paying using an iPhone or Android. Follow the same steps as above!